

# John Doe

---

## CULINARY PROFESSIONAL

Aspiring cook with accredited culinary education, a strong foundation in classical cooking techniques and food service operations.

---

### SKILLS

---

- |  |   |  |
|--|---|--|
| <ul style="list-style-type: none"><li>● Knife Cuts</li><li>● Farm to Table Approach</li><li>● Menu Planning</li><li>● Inventory Management</li></ul> | <ul style="list-style-type: none"><li>● Food Safety &amp; Sanitation</li><li>● Food Cost Control</li><li>● Storeroom Operations</li></ul> | <ul style="list-style-type: none"><li>● Food Prep</li><li>● Food Service / Handling</li><li>● Recipe Costing</li><li>● Egg Cookery</li></ul> |
|--|---|--|
- 

### EDUCATION

---

#### Diploma in Culinary Arts & Operations

Escoffier School of Culinary Arts

Future Culinary School Graduate | Expected Completion: December 2020

---

### EXPERIENCE

---

#### Line Cook, Best Breakfast Cafe

June 2020-present

- Maintain operationally efficient inventories by controlled purchasing, proper receiving/storage and effective waste management, improving food cost by 1%
- Lead by example adherence to sanitation and safety standards, earned a satisfactory food safety rating from state inspector
- Deliver consistent quality of menu items by preparing food to recipe specifications for 40+ tickets per hour
- Improved egg cookery skills reducing cook time per item and overall ticket time

#### Customer Service Representative, Call Center

June 2015- May 2020

- Managed variable call volume while maintaining expected customer service levels
- Handled variety of customer service requests and improved call center ratings by managing immediate customer concerns with a sense of urgency
- Provided technical support to a variety of devices and customer abilities

#### Sales Manager, Claire's Antiques

April 2010- June 2015

- Managed a team of 5 sales associate's and 25 booth vendors
- Planned 10 special events per year which increased foot traffic by 15%
- Enhanced customer experience by developing an easy to use booth map